

# Recycling Items Not Accepted by Cascade

*Cascade considers some equipment as “non-conforming” because we cannot safely process it for reuse or recycling. This sheet provides some resources to help you find legitimate recycling outlets for this equipment.*

Cascade is capable of effectively and safely processing most information technology equipment and office electronics. We are also able to process certain electronic medical equipment and industrial equipment when they meet our acceptance criteria. There are some electronic items Cascade is not suited to process, and we call these items "non-conforming equipment." If we discover non-conforming equipment at a customer site during pickup, we will leave the equipment and alert the customer that we cannot process it. If we discover non-conforming at our processing facilities, we will notify the customer of the non-conformance and ask if they want the equipment back for proper processing, or we can offer some other disposal options for an additional fee. The non-conforming equipment handling policy is defined in our standard terms and conditions (available at our web site: [www.cascade-assets.com/terms](http://www.cascade-assets.com/terms)) or in most customer agreements.

## Common equipment received by Cascade considered to be non-conforming

Cascade maintains a listing of commonly seen non-conforming equipment on its web site at: [www.cascade-assets.com/nce](http://www.cascade-assets.com/nce).

Here are some examples of various types of equipment Cascade is not suited to process:

- **Household appliances** (large refrigerators, ovens, dishwashers)
- **Equipment containing refrigerant gases** (air conditioners, dehumidifiers)
- **Any liquids or chemicals** (cleaners, reagents, solvents, paint, gases)
- **Fluorescent lamps and other light bulbs** (any lamps from lighting fixtures)
- **Medical equipment with a bloodborne pathogen risk** that has not been decontaminated
- **Radioactive materials** (some exit signs, smoke/carbon monoxide detectors, contaminated medical equipment)
- **Pest infestations** (items with bed bugs, animal waste, rodents, etc. that has not been sanitized)
- **Solid waste or other trash** (large amounts of rubber or glass, linens, anything with asbestos)

## Options for disposing of these items safely

If your organization has a Safety or Risk Management department, be sure to check with them first for how to appropriately decontaminate equipment or otherwise dispose of items Cascade considers non-conforming. You may already have a contract with a service provider set up to handle these items. Typically, companies have vendors who provide appliance recycling, lamp recycling, solid waste disposal, or medical waste processing. Your organization's disposal liability is better protected when ensuring the appropriate contractor is given waste it is capable of handling.

We recommend using Veolia's convenient pre-paid box, shipping and recycling system (RecyclePak™) for many hazardous items. Buy from their online catalog available at: [lamprecycling.veoliaes.com/ordering/usrecyclepak-order-form](http://lamprecycling.veoliaes.com/ordering/usrecyclepak-order-form).

Also, contact your county's Clean Sweep program. They help businesses and households dispose of a wide variety of hazardous materials. Cascade maintains a listing of some other recycling resources on our website at: [www.cascade-assets.com/nce](http://www.cascade-assets.com/nce).

If you need more assistance, please contact us at 888-222-8399 or [info@cascade-assets.com](mailto:info@cascade-assets.com).



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